

iPhone Rental Guide

Welcome! This guide will help you get started with your iPhone.

1. Getting Started

Device Access

- Your iPhone is pre-configured for immediate use. Use the passcode provided at pickup to unlock the device.
 - **Do not attempt to change the passcode, enable Face ID, or set up Touch ID.**
 - For security reasons, the device will automatically lock after **1 minute** of inactivity.
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2. Camera Settings & Advanced Features

Your iPhone supports **Apple ProRAW** and **Apple ProRes** for high-quality photo and video capture.

Enabling Apple ProRAW & ProRes

Navigate to **Settings > Camera > Formats** to enable these features.

Apple ProRAW

- Toggle **ProRAW** or **ProRAW & Resolution Control** ON.
- Select the default **resolution (12 MP or 48 MP)**.
- To take a ProRAW photo, open the Camera app and tap **RAW Off** to enable it.

Apple ProRes

- Toggle **Apple ProRes** ON.
- Record ProRes videos by selecting **Video Mode** in the Camera app and tapping **ProRes Off** to enable it.
- ProRes supports recording up to **4K at 30 fps**.
- **To record 4K at 120 fps, use an external Samsung T5 SSD (1TB).**

Samsung T5 SSD Rental Availability

If you need an external SSD for high-frame-rate recording, you can rent the **Samsung T5 SSD (1TB)** from **Primes and Zooms**.

Rental Link: [Samsung T5 SSD \(1TB\)](#)

Note: ProRes is **not available** in **Cinematic Mode, Time-lapse, or Slo-Mo Mode**.

Formatting an External SSD for iPhone Recording

If you plan to record video directly to an external SSD, the device must be properly formatted.

How to Format an SSD Using an iPhone

1. Connect the SSD to your iPhone.
2. Open the **Files app**.
3. Tap **Browse**.
4. Locate the SSD under **Locations**.
5. Touch and hold the SSD's name.
6. Select **Erase**.
7. Choose a format (**APFS, exFAT, or MS-DOS (FAT)**).
8. Tap **Erase** in the top right corner.
9. Confirm the action.

Format Options & Their Uses

- **APFS:** Apple-only format, ideal for encryption and Apple ecosystems.
- **exFAT:** Cross-platform support for **Windows, Mac, iOS, iPadOS, Android, and digital cameras**. Recommended for **iPhone 15 Pro video recording**.
- **MS-DOS (FAT):** Compatible with multiple operating systems but has file size limitations.

Additional Considerations:

- The external storage device must have a **single data partition**.
- If recording **video from an iPhone 15 Pro**, the SSD must be formatted as **exFAT**.

3. Storage & Data Management

- **All photos and videos are stored locally** on the device unless recorded to an external SSD.
- **Back up your content** before returning the device, as all data will be permanently erased.
- Regularly check available storage to ensure smooth device performance.

4. Restrictions & Usage Limitations

Unavailable Features

For security and consistency, certain features are restricted:

App Store Access:

- Users cannot install new apps independently.
- To request app installation, send a **WhatsApp message** with the list of required apps before your rental.

iCloud & Settings:

- iCloud account modifications are **not allowed**.
- System settings cannot be altered.

Cellular Plans:

- Changes to the mobile network or SIM settings are **prohibited**.
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5. Connectivity & Network Access

Wi-Fi

- Connect to available networks via **Settings > Wi-Fi**.
- Some preset Wi-Fi networks may be accessible from **Control Center**.
- **Personal Hotspot is disabled** for security reasons.

Bluetooth

- Bluetooth is **available for audio devices only**.
 - **Pairing new devices requires staff assistance**.
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6. Troubleshooting & Support

Common Issues & Solutions

Storage Full

- Transfer photos/videos to your personal device.
- Delete unnecessary content.

Frozen Device

- Press **Volume Up**, then **Volume Down**, then **hold the Side Button** until the Apple logo appears.

Emergency Support

- **Lost or Stolen Device?** Contact us **immediately** for assistance.
- **Technical Issues?**
 - Business Hours: +91 8767477102 / +91 9503275757
 - After Hours Support (WhatsApp): +91 9503275757

7. Return Process

Before Returning the Device

Ensure the following steps are completed **before check-in**:

- **Back up & export** all personal content.
- **Sign out** of any personal accounts.
- **Remove all paired Bluetooth devices.**
- **Clear Safari browsing history & data.**

Check-in & Inspection

At return, staff will:

1. **Verify the device condition.**
2. **Erase remaining content** (if any).
3. **Complete return documentation.**

Note: Any unauthorized changes to the device may result in additional charges.

Thank You!

We hope you enjoy using the iPhone. If you have any questions, feel free to contact our support team at any time.

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